

Position Title: Safety & Support Specialist Evening

Reports to: Safety Manager

Hours & Salary: Part Time. Fridays & Saturdays

2:30pm to 10:30pm

\$19.00 an hour (\$20 an hour after 90 days with good review).

Mission

To reflect the love of Christ to all who come through our doors by building relationships and offering programs that foster dignity and respect.

Core Values

Faith: We trust in a God that created all, loves all, and invites all to participate in the restoration of the world.

Advocacy: We represent those experiencing housing insecurity and poverty.

Community: We are a diverse group of people committed to loving each other and sharing life together.

Empowerment: We equip people and restore hope so that everyone can reach their goals. **Service:** We treat all with dignity and respect, setting ourselves aside for the sake of others.

Summary of Responsibilities:

• Support staff for all departments with responsibilities for facilitating a safe environment for the patrons, volunteers, and staff.

Qualifications:

- A strong commitment to Christ and to serving Him through word and deed.
- The ability to work with, encourage, and motivate people from all areas.
- Possess the qualities of compassion and patience.
- Possess good communication skills.
- Possess verbal de-escalation skills.
- Possess the ability and desire to be a team player working to fulfill the Mission and Core Values of Degage alongside other staff members.

Professionalism:

- Will show up to work on time and remember to faithfully clock in and out of scheduled shifts.
- Arrives at work in Degage dress code attire, along with an overall upkept appearance.

- Will keep work area clean and organized.
- Demeanor and attitude are friendly and helpful. When talking with staff, patrons, volunteers, vendors, and donors, language and tone show hospitality.

Specific Responsibilities:

- Read and respond as appropriate to Dégagé emails within each shift.
- Monitor and maintain a safe and welcoming environment.
- Stay in designated post and fulfill assigned duties of said post.
- All interactions with patrons must be approached in a polite, courteous manner.
- Use DOWD & Restorative Practices training in interactions with patrons.
- Complete a daily log of specific events that happened on your shift.
- Uphold policies and procedures as found in the Employee Handbook and department S.O.P.'s.
- Attend monthly department and all staff meetings.
- Complete shift checklists to ensure all duties are fulfilled before end of shift.
- Other duties as requested.

Please Note

- This is an "at will" position. No length of tenure of employment is implied or stated.
- Dégagé conducts pre-employment screening including a criminal background check and verification of work history.