



Position Title: Safety & Support Specialist

Reports to: Safety Manager

Salary: \$19.00 an hour

Mission - To reflect the love of Christ to all who come through our doors by building relationships and offering programs that foster dignity and respect.

Core Values -

Faith: We trust in a God that created all, loves all, and invites all to participate in the restoration of the world.

Advocacy: We represent those experiencing housing insecurity and poverty.

Community: We are a diverse group of people committed to loving each other and sharing life together.

Empowerment: We equip people and restore hope so that everyone can reach their goals.

Service: We treat all with dignity and respect, setting ourselves aside for the sake of others.

Summary of Responsibilities:

- Support staff for all departments with responsibilities for facilitating a safe environment for the patrons, volunteers, and staff.

Qualifications:

- A strong commitment to Christ and to serving Him through word and deed.
- The ability to work with, encourage, and motivate people from all areas.
- Possess the qualities of compassion and patience.
- Possess good communication skills.
- Possess verbal de-escalation skills.
- Possess the ability and desire to be a team player working to fulfill the Mission and Core Values of Degage alongside other staff members.

Professionalism:

- Will show up to work on time and remember to faithfully clock in and out of scheduled shifts.
- Arrives at work in Degage dress code attire, along with an overall upkept appearance.
- Will keep work area clean and organized.
- Demeanor and attitude are friendly and helpful. When talking with staff, patrons, volunteers, vendors, and donors, language and tone show hospitality.

Specific Responsibilities:

- Read and respond as appropriate to Dégagé emails within each shift.
- Monitor and maintain a safe and welcoming environment.
- Stay in designated post and fulfill assigned duties of said post.
- All interactions with patrons must be approached in a polite, courteous manner.
- Use DOWD & Restorative Practices training in interactions with patrons.
- Complete a daily log of specific events that happened on your shift.
- Uphold policies and procedures as found in the Employee Handbook and department S.O.P.'s.
- Attend monthly department and all staff meetings.
- Other duties as requested.

Please Note

- This is an "at will" position. No length of tenure of employment is implied or stated.
- Dégagé conducts pre-employment screening including a criminal background check and verification of work history.



Position Title: Safety & Support Specialist

Reports to: Safety Manager

Salary: \$19.00 an hour